FEATURES & FUNCTIONS

Function Lights – Green light above ON icon indicates the dispenser is plugged in. Green light above green indicate the dispenser is heating water. Blinking red light above turned indicates the dispenser is heating water. Blinking red light above the bottle icon indicates the bottle is empty.

Cold Paddle Control – Depress paddle with beverage container to dispense. Release to stop.

Hot Paddle Control with Child Safety Feature – Push red button and depress paddle with beverage container to dispense. Release to stop.

LED Nightlight – Located between the spouts. Helps in low light situations.

Probe Assembly – Located inside cabinet. Connects to bottle to allow water to be pumped into hot and cold tanks. 

Probe Hanger – Located inside door at top. Rest probe assembly here to keep it clean when changing bottles.

Drip Tray & Grid with Full Indicator – Dishwasher safe. Slides in and out. Red full indicator in tray rises when tray is full indicating it's time to empty.

OPERATION

Dispensing Cold Water (37°-50°F / 3°-10°C)
Tank Capacity: 3.61 Flow Rate: 35mL per second / 2.1L per minute

Dispensing Hot Water (176°-198°F / 80°-92°C)
Tank Capacity: 1L, Flow Rate: 35mL per second / 2.1L per minute

CAUTION: This unit dispenses water at temperatures that can cause severe burns. Avoid direct contact with hot water. Keep children and pets away from unit while dispensing. Never allow children to dispense hot water without proper and direct supervision. Unplug unit to prevent unsupervised use by children.

After setup, hot water will be available in 15-20 minutes.
1. Position bottle, glass, pitcher or cooking pot below spout.
2. Press and hold red button and depress paddle with container to start flow.
3. Release paddle once desired fill level is achieved.

CHANGING BOTTLES

A flashing red function light alerts you when the bottle is empty. Replace the bottle as soon as possible.

CAUTION: Do not dispense hot, cool or cold water if the red light is flashing as you could empty the tanks and cause the dispenser to overheat.
1. Open dispensing door and slide empty bottle out of cabinet.
2. Remove probe assembly from empty bottle. Place probe on probe hanger.
3. Fill empty bottle with cold water. Slide collar down until it clicks in place. Push head down until tube hits bottom of bottle.
4. Slide bottle into cabinet and close door.

WARRANTS & SAFETY PRECAUTIONS

To reduce risk of injury and property damage, user must read this entire guide before assembling, installing & operating dispenser.

Failure to execute the instructions in this manual can cause personal injury or property damage.

Models that heat water dispense at very high temperatures. Failure to use properly can cause personal injury.

When operating this dispenser, always exercise basic safety precautions, including:

- Prior to use, this dispenser must be properly assembled and installed in accordance with this manual.
- This dispenser is intended for water dispensing only. Do NOT use other liquids. Do NOT use for other purposes. Never use any other liquid in the hot or cold dispense ports other than known and microbiologically safe bottled water.
- Do not dispense into an enclosed space or cabinet.
- Do not operate dispenser in the presence of explosive fumes.
- Position back of dispenser no closer than 4 inches from wall and permit free airflow between wall and dispenser. There must be at least 4 inches clearance on the sides of the dispenser to permit airflow.
- The air inlet is intended to be plugged into a ground fault interrupting receptacle.
- Do not use an extension cord with your water dispenser.
- Do not use an extension cord with your water dispenser.
- When the dispenser is heating water, the light above hot switch will be high. 

CAUTION: This unit dispenses water at temperatures that can cause severe burns. Avoid direct contact with hot water. Keep children and pets away from unit while dispensing. Never allow children to dispense hot water without proper and direct supervision. Unplug unit to prevent unsupervised use by children.

Register

When you are finished using the water for the water to the desired temperatures, please register your dispenser. This will be helpful should you need customer service assistance in the future. Go to www.PrimoWater.com/support.

Make sure the power cord is properly connected to a working outlet.

Set up the water unit as follows:
1. Place probe assembly on probe hanger.
2. Place fresh bottle outside of cabinet.
3. Remove entire plastic cap from top of bottle.
4. Clean outside of new bottle with a cloth.
5. Place probe into bottle.
6. Slide collar down until it clicks in place.
7. Push head down until tube hits bottom of bottle.
8. Slide bottle into cabinet and close door.

NOTE: Water will not pump from bottle unless door is fully closed.

Provide Electricity

Plug cord into a grounded fault interrupting receptacle. At this time the pump will begin to move water from the bottle to the hot and cold tanks. It will take up to 4 minutes to fill the tanks for the first time. During this period the pump will run continuously. This is normal.

Activate Cold Switch

Notice: This unit will not dispense cold water until the switch is activated. To activate, push top side of the green switch (ON) in to start cooling water. If you do not want cold water leave switch in OFF position – bottom side pushed in.

Activate Hot Switch

Notice: This unit will not dispense hot water until the switch is activated. To activate, push top side of the red switch (ON) in to start heating water. If you do not want hot water leave switch in OFF position – bottom side pushed in.

Activate Nightlight

Notice: Push top side of the blue switch (ON) in. The LED bulb behind center spout will light. If you do not want a nightlight leave switch in OFF position – bottom side pushed in.

MACHINE

For best taste, performance and hygiene:
1. Clean your cabinet, controls, bottle probe and spout each time you change your water bottle. Use a soft cloth and a food grade sanitizer or bleach.
2. Empty and clean drip tray, grid and float as needed.
3. To minimize mineral deposits which can clump and imparts odors and off- tastes, use only high quality Primo purified bottled water.

TROUBLESHOOTING

Water is leaking.
- Unplug dispenser, remove bottle and call 886-429-7566 for assistance.

No water is coming from the spout.
- Make sure the bottle is not empty. If empty, replace it.
- Make sure to completely depress the pushbutton controls.

Cold water is not cold.
- It takes up to one hour after setup to dispense cold water.
- Make sure the power cord is properly connected to a working outlet.
- Make sure the back of the dispenser is at least 4 inches from a wall and there is free airflow on all sides of the dispenser.
- Make sure green switch on back of dispenser is ON.
- If water still isn’t cold, please call 886-429-7566 for assistance.

Hot water is not hot. It takes up to one hour after setup to dispense hot water.
- Make sure the power cord is properly connected to a working outlet.
- Make sure red switch on back of dispenser is ON.

Nightlight isn’t Working
- Make sure the power cord is properly connected to a working outlet.
- Make sure nightlight switch on back of dispenser is ON.

Dispenser Is Noisy
- Make sure the dispenser is positioned on a level surface.

For additional instructions and videos for maintaining and operating your dispenser, please visit www.primowater.com/support or, call 886-429-7566 for assistance.