IMPORTANT: Do Not Return Dispenser to Store. If you have questions or issues please contact 1-866-429-7566 for expert assistance.

This Home Series water dispenser has been designed and manufactured to provide dependable and safe service if installed, set up, operated and maintained as directed. Follow all instructions in the order provided.

SET UP
No tools or hardware required.

Locate Dispenser
Notice: Do NOT plug power cord into wall outlet until instructed.
1. Place dispenser upright.
2. Locate dispenser on a hard and level surface in a cool shaded location near a ground fault interrupting receptacle.
3. Position dispenser so the back is at least 4 inches from wall and there are at least 4 inches of clearance on both sides.

Install Drip Tray & Grid
1. Remove drip tray and grid from protective packaging.
2. Slide drip tray assembly into position until it is secure.

Install Water Bottle
Bottle not included. Requires standard 3, 4 or 5 gallon water dispenser bottles. Visit www.PrimoWater.com to find Primo Water at a store near you.
1. Clean bottle cap and neck with a cloth and warm soapy water, then rinse.
2. Open dispenser door.
3. Place probe assembly on probe hanger.
4. Place fresh water bottle outside of cabinet.
5. Remove entire plastic cap from top of bottle.
6. Clean outside of new bottle with a cloth.
7. Place probe into bottle.
8. Slide collar down until it clicks in place.
9. Push head down until tube hits bottom of bottle.
10. Slide bottle into cabinet and close door. Notice: Water will not pump from bottle unless door is fully closed.

Provide Electricity
Plug cord into a grounded fault interrupting receptacle. At this time the pump will begin to move water from the bottle to the hot and cold tanks. It will take up to 12 minutes to fill the tanks for the first time. During this period the pump will run continuously. This is normal.

Activate Cold Switch
Notice: This unit will not dispense cold water until the switch is activated.
To activate, push top side of the green switch in to start cooling water. If you do not want cold water leave switch off position – bottom side pushed in.

Activate Hot Switch
Notice: This unit will not dispense hot water until the switch is activated.
To activate, push top side of the red switch in to start heating water. If you do not want hot water leave switch in off position – bottom side pushed in.

Activate Nightlight (Not on All Models)
To activate, push top side of the blue switch in. The LED bulb behind center spout will light. If you do not want a nightlight leave switch in off position – bottom side pushed in.

Register
Visit www.PrimoWater.com for the water to get to the desired temperatures, please register your dispenser. This will be helpful should you need customer service assistance in the future. Go to www.PrimoWater.com/support.

OPERATION
This Home Series water dispenser has been tested and sanitized prior to packing and shipping. During transit dust and odors can accumulate in the tank and lines. Dispense and dispose at least one quart of water prior to drinking any water.

Dispensing Cold Water
After setup, it will take 1 hour to get water to maximum cold temperature. During this time the compressor will run continuously. This is normal.
1. Position bottle, glass, pitcher or cooking pot below spout.
2. Depress cold water control (dark blue) downward to start water flow.
3. Release control once desired fill level is achieved.

Dispensing Cool Water (Not on All Models)
1. Position bottle, glass, pitcher or cooking pot below spout.
2. Depress cool water control (light blue) downward to start water flow.
3. Release control once desired fill level is achieved.

Dispensing Hot Water
CAUTION: This unit dispenses water at temperatures that can cause severe burns. Avoid direct contact with hot water. Keep children and pets away from unit while dispensing. Never allow children to dispense hot water without proper and direct supervision. Unplug unit to prevent unattended use by children.
After setup, hot water will be available in 15-20 minutes.
1. Position bottle, glass, pitcher or cooking pot below spout.
2. Slide red button away from you and depress control downward to start water flow.
3. Release control once desired fill level is achieved.

MAINTENANCE
For best taste, performance and hygiene, clean the cold tank at least every 3 months and your cabinet, controls, probe and spout each time you change your water bottle. Empty and clean drip tray as needed. To minimize mineral deposits, use only high quality purified bottled water such as Primo.

For instructions and videos for maintaining your dispenser please visit - http://www.PrimoWater.com/support.

TROUBLESHOOTING
Cold water is not cold
- It takes up to 1 hour after setup to dispense cold water.
- Make sure the power cord is properly connected to a working outlet.
- Make sure the back of the dispenser is at least 4 inches from a wall and there is free airflow on all sides of the dispenser.
- Make sure you have a switch on back of dispenser is ON.
- If water still isn’t cold, please call 866-429-7566 for assistance.

Hot water is not hot.
- It takes 15-20 minutes after setup to dispense hot water.
- Make sure the power cord is properly connected to a working outlet.
- Make sure red switch on back of dispenser is ON.

Nightlight isn’t Working (Not on All Models)
- Make sure the power cord is properly connected to a working outlet.
- Make sure nightlight switch on back of dispenser is ON.